

FAQ during this time:

- 1. My visa is expiring on March 28th and I want to renew it as soon as possible. Please suggest what I can do?**

All visa extensions given till June 30th 2020 due to the current situation.

- 2. Can you share your email addresses of the International School Staff?**

<https://biuinternational.com/about/our-team/>

Please note Shaindy's updated email: students.life@biu.ac.il

- 3. How can I stay updated about the situation in Israel/ Bar-Ilan at this time?**

We will be sending out emails and whatsapps to those in the international student whatsapp groups throughout this time updating our students.

- 4. I am not receiving the email updates from the International School, what should I do?**

If you have not received any email from us please email students.life@biu.ac.il with your name, number and what you are studying so we can add you to our list.

- 5. Can you please share the whatsapp group for all international students?**

<https://chat.whatsapp.com/Dq6gXotxHqI5wIsEniSqhO>

- 6. Can you please share the whatsapp group for international students living on campus?**

<https://chat.whatsapp.com/FVMdBCpT01N9a3oPYHIIhY>

- 7. Insurance related questions:**

Email: academic@yedidim.co.il

For questions regarding the insurance call our office: 03-6386216 (if the waiting time is too long, leave a message and we will call you back)

For medical emergencies only call:

Einat 054-5297775

Meytal: 052-2360037

- 8. When will Moed Bet take place?**

At this time there is no way of knowing. However, the university will ensure to give enough notice to the students in order to study properly for the exams.

9. Will the salaries received by post doc / phd students end during this time?

Salaries will continue as students are expected to continue their research from home.

10. Will our scholarships remain intact, in my case President's scholarship?

Yes scholarships will continue as the university is continuing in a virtual manner.

11. Erasmus & BIU:

As many of you already know, due to continued spread of Coronavirus (COVID-19), Bar-Ilan University has suspended all travel of students and staff.

If you have not already cancelled or postponed travel plans you must do so now. Please contact me directly if you need any additional documentation to cancel and/or reschedule flights and accommodations to avoid any financial loss due to this unfortunate circumstance. We are working with our partners to resolve each situation to the best of our ability.

BIU and our partners in Europe have every intention of rescheduling, expanding, and implementing Erasmus+ mobility activity as soon as we are permitted to do so. We greatly apologize for this inconvenience. Hopefully, this global matter will resolve itself in the near future and you can realize your planned student exchange.

https://ec.europa.eu/programmes/erasmus-plus/news/corona-virus-consequence-s-erasmus-and-european-solidarity-corps-mobility-activities_en

12. Can I get tested for COVID-19 at this time?

Currently, the recommendation is to only get tested if you were exposed and have the symptoms such as a fever and cough. If you have the symptoms please call *5400 who will test you at home. Do NOT go to the hospital or doctor at that time.

13. Can I go back to my home country and come back to Israel?

Currently, Israel is closing its borders to non citizens / residents. The recommendation is to not fly out of Israel at this time.

14. Will the delivery companies continue to work?

Food delivery services will continue, and additional services are being added constantly to adapt to this time.

15. How do we get books? I tried connecting to the library and it was in Hebrew and they did not answer

As of today, following the university administration's update, the libraries are closed to visitors in accordance with the Ministry of Health's guidelines

All loans will automatically be renewed until the end of the crisis

Contact details for the libraries : <https://lib.biu.ac.il/libraries>

The Reference department in the central library is available via the following:

<https://lib.biu.ac.il/> - Chat in the library's web site

Hadracha.Centralib@biu.ac.il - Central library's email

Facebook <https://www.facebook.com/libraries.biu>

or phone:03-5317955 or 03-5318357

If there are any changes, we will update as necessary.

To ask your question please reach out at students.life@biu.ac.il